

WOW Privileges

General Terms & Conditions

1. Supply of the rewards is limited and quotas for the lucky draw and workshop are available only while stocks last.
2. Spending must be via electronic payment (credit card or EPS), and each transaction must be for HK\$100 or above. Receipts must be presented on the day of purchase.
3. Transactions made at banks, car parks, Exchange Express, China Coach services, lockers, Novotel Citygate Hotel, Fortress, TaSTe and value-adding Octopus receipts are excluded.
4. Each validated receipt can only be used once. Reprinted, photocopied or handwritten receipts will not be accepted. Shoppers must present the original receipts and their corresponding electronic payment slips (credit card or EPS counterfoils) to enjoy the offer. Transactions via cash or Octopus are not accepted.
5. Each validated receipt can be used for the "Chic Up" Rewards Redemption and "Your Tote, Your Way" Workshop at the same time. Shoppers are required to present receipt(s) that haven't been used for other promotions to participate in the "Style Up" Instant Lucky Draw.
6. Reward redemptions and registration for the Instant Lucky Draw and workshop must be made in person, with validated original receipts, at the Customer Service Counter located on the Ground Floor. All receipts will be stamped for administrative purposes.
7. In the interest of fairness, employees of Citygate Outlets tenants and Swire Properties Management Limited are not eligible to participate in the registration for this promotional programme.
8. Swire Properties Management Limited is not the supplier of the prize and shall have no legal liability relating to any aspect of the product, including but not limited to the quality of the prize.
9. Swire Properties Management Limited shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for personal injury which is suffered or sustained, as a result of taking or using any of the gifts.
10. If there is any inconsistency or conflict between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.
11. Should any disputes arise, the decision of Swire Properties Management Limited shall be final.

"Chic Up" Rewards Redemption – Terms & Conditions:

12. From 29 September until 22 October 2017, shoppers spending HK\$5,000 - HK\$9,799 via credit card or EPS in a single day at Citygate Outlets are entitled to redeem a Calvin Klein Underwear Limited-Edition Travel Set; shoppers spending HK\$9,800 - HK\$14,999 are entitled to redeem a Limited-Edition Bracelet with Charms (Embellished with Swarovski Crystals); shoppers spending HK\$15,000 or above are entitled to redeem an a.testoni Woven Leather Bracelet. Each shopper is entitled to one redemption per day from one of the above categories regardless of the amount spent.
13. Gifts or services cannot be refunded, exchanged for cash, other products or discounts, or other considerations.

"Style Up" Instant Lucky Draw – Terms & Conditions:

14. On 30 September – 2 October, 5 October, 7 – 8 October, 14 – 15 October and 21 – 22 October 2017, shoppers spending HK\$2,000 via credit card or EPS in a single day at Citygate Outlets are entitled to participate in the "Style Up" Instant Lucky Draw once.
15. Each shopper is entitled to participate in the "Style Up" Instant Lucky Draw once per day regardless of the amount spent.
16. Only shoppers aged 18 or above can redeem the Bordeaux Grand Cru Classe French. For shoppers below 18, the gift should be collected by a guardian aged 18 or above.

Trade Promotion Competition Licence No.: 49456-60