

Terms & Conditions

1. From 9 June until 16 July 2017, visitors of Madame Tussauds Hong Kong who visit Citygate Outlets and follow its official WeChat account could receive a free packing cube^; those who complete the above steps and spend HK\$5,000 or above* by electronic payment could receive a LeSportsac "We Love Hong Kong" Travel Pouch^ (Hong Kong Exclusive) as additional reward.
2. Spending must be made via electronic payment (credit card or EPS), and the amount of each transaction must be HK\$100 or above. Receipts must be presented on the day of purchase.
3. Transactions made at banks, car parks, Exchange Express, China Coach services, lockers, Novotel Citygate Hotel, Fortress, TaSTe and value-adding Octopus receipts are excluded.
4. Each validated receipt can only be used once. Reprinted, photocopied or handwritten receipts will not be accepted. Shoppers must present the original receipts and their corresponding electronic payment slips (credit card or EPS counterfoils) to enjoy the offer. Transactions via cash or Octopus are not accepted.
5. Gift redemption must be made in person, with validated original receipts, at the Customer Service Counter located on the Ground Floor of Citygate Outlets. All receipts will be stamped for administrative purposes.
6. Gifts or services cannot be refunded, exchanged for cash, other products or discounts or other considerations.
7. Supply of the gifts is limited and available only while stocks last.
8. In the interest of fairness, employees of Citygate Outlets tenants, Swire Properties Management Limited and Madame Tussauds Hong Kong are not eligible to participate in the registration for this promotional programme.
9. Swire Properties Management Limited and Madame Tussauds Hong Kong are not the suppliers of the prize and shall have no legal liability relating to any aspect of the product, including but not limited to the quality of the prize.
10. Swire Properties Management Limited and Madame Tussauds Hong Kong shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for personal injury which is suffered or sustained, as a result of taking or using any of the gifts.
11. If there is any inconsistency or conflict between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.
12. Should any disputes arise, the decision of Swire Properties Management Limited and Madame Tussauds Hong Kong shall be final.