

General Terms & Conditions

1. Supply of the gifts is limited and available only while stocks last.
2. In the interest of fairness, employees of Citygate Outlets tenants and Swire Properties Management Limited are not eligible to participate in the registration for this promotional programme.
3. Swire Properties Management Limited is not the supplier of the prize and shall have no legal liability relating to any aspect of the product, including but not limited to the quality of the prize.
4. Swire Properties Management Limited shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for personal injury which is suffered or sustained, as a result of taking or using any of the gifts.
5. If there is any inconsistency or conflict between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.
6. Should any disputes arise, the decision of Swire Properties Management Limited shall be final.

Gifts Redemption - Terms & Conditions:

7. From 2 December 2016 until 2 January 2017, shoppers spending HK\$5,000 - HK\$9,799 via credit card or EPS in a single day at Citygate Outlets are entitled to redeem a Limited Edition Candy Cane Pendant with Necklace (Made with Swarovski Crystal); shoppers spending HK\$9,800 - HK\$14,999 are entitled to redeem a Shanghai Tang Leather Card Case; shoppers spending HK\$15,000 or above are entitled to redeem an American Tourister Arona 55cm Candy Color Luggage. Each shopper is entitled to one redemption per day from one of the above categories regardless of the amount spent.
8. Spending must be via electronic payment (credit card or EPS), and each transaction must be for HK\$100 or above. Receipts must be presented on the day of purchase.
9. Transactions made at banks, car parks, Exchange Express, China Coach services, lockers, Novotel Citygate Hotel, Fortress, TaSTe and value-adding Octopus receipts are excluded.
10. Each validated receipt can only be used once. Reprinted, photocopied or handwritten receipts will not be accepted. Shoppers must present the original receipts and their corresponding electronic payment slips (credit card or EPS counterfoils) to enjoy the offer. Transactions via cash or Octopus are not accepted.
11. Gift redemption must be made in person, with validated original receipts, at the Gift Redemption Counter located on Basement 1 of Citygate Outlets. All receipts will be stamped for administrative purposes.
12. Gifts or services cannot be refunded, exchanged for cash, other products or discounts or other considerations.

Unlock Your Sweet Surprises - Terms & Conditions:

13. From 2 December 2016 to 2 January 2017, shoppers who follow one of the Citygate Outlets' social media accounts (Facebook, Instagram or WeChat) could play the candy machine once and get a pack of Christmas candies. Shoppers who complete the designated procedure on social media platforms could earn an extra chance to get one more pack of candies.
14. Each shopper can only participate in this promotion once.
15. Each shopper can only register and redeem the gift once using his or her personal Facebook, Instagram or WeChat account.
16. Shoppers must complete all the required procedures in person at the candy machine, located on Basement 1 (opposite to TaSTe) at Citygate Outlets.

"Shake 'N Win" Giveaway – Terms & Conditions:

17. From now until 2 January 2017, shoppers can follow Citygate Outlets' official WeChat account and participate in this promotion.
18. Each shopper is entitled to participate in the promotion once per day.
19. Each WeChat account is only entitled to register and redeem once.
20. All winners will be randomly selected by a computer system held by Citygate Outlets. Gifts cannot be refunded, exchanged for cash, other products or discounts or other considerations.
21. All winners need to take a screenshot of the winning message, and present it along with their registered information (WeChat ID and email address) for verification on or before 8 January 2017 at Customer Service Counter located on the Ground Floor of Citygate Outlets to redeem the prize.