

Coffee Voyage 悠遊咖期 (東薈城名店倉) 體驗套裝 - 條款及細則

透過 TAIKOO+ 流動應用程式或東薈城名店倉微信小程序，登記成為 CLUB CG 會員，即可購買悠遊咖期體驗套裝（以下簡稱「體驗套裝」），體驗套裝均包含：

- 價值 HK\$40 電子咖啡換領券兩張；
- 咖啡渣環保品飲杯一個（價值 HK\$60 元）；
- 東薈城名店倉 HK\$20 無消費門檻之電子餐飲禮券兩張；
- 東薈城名店倉 HK\$100 電子購物禮券一張（每張電子購物禮券適用於單次滿 HK\$ 1,000 或以上之任何消費，每次消費最多可使用 4 張）。

同一體驗套裝內之電子咖啡換領券可於不同指定參與攤位或東薈城名店倉指定商戶分次使用。商場電子禮券只適用於指定商戶 ([按此](#))，請參閱電子禮券之條款及細則。

如有任何查詢，請致電東薈城名店倉顧客服務熱線 (+852) 2109 2933。

會員須於指定換領期內親臨換領體驗套裝：

活動及換領日期：2026 年 10 月 22 日至 25 日

換領地點：東薈城名店倉地下鄰近 Popcorn (G01D 及 E 號舖)

換領時間：每日上午 11 時至下午 6 時 30 分

電子咖啡換領券適用於以下指定參與攤位或指定商戶：

東薈城名店倉二樓鄰近 cdf Beauty (275 號舖)：

ABOUT US COFFEE、CIRCUS COFFEE、Coffee Boats、Finetime Coffee Roasters、nana's green tea、Studio Caffeine、白羊咖啡

東薈城名店倉二樓天橋：

Direct Coffee Kyoto、Here Kyoto、Kyoto Coffee、野田珈琲、Sugar Brothers

東薈城名店倉指定商戶：

Bakehouse (G19 號舖)、Blue Bottle Coffee (243 號舖)、Cinnabon (298 號舖)、Cupping Room (263 號舖)、Moccato (225 號舖)、Oolaa (G30 號舖)、Pret A Manger (G18 號舖)

參與攤位或商戶及活動詳情或有更改，一切以活動現場公布資料為準。

體驗套裝 - 條款及細則

1. 購買體驗套裝須成為 CLUB CG 會員，於購買時須出示有效之電子會員卡以核實會員身份。
2. 會員須於指定換領期內親臨換領體驗套裝。換領詳情，包括換領期、服務時間、換領地點及適用條款及細則，均須遵守有關商戶之安排，並以個別優惠詳情所列內容為準。
3. 每位會員於悠遊咖期（東薈城名店倉）2026 年 10 月 22 日至 25 日活動期間，每日最多只可購買及換領體驗套裝**乙次**，於整個活動期間累計最多可換領**四套**。體驗套裝數量有限，先到先得，售完即止。
4. 會員須於購買當日前往指定換領地點完成體驗套裝之購買及換領程序。未於購買當日完成換領者將被視為自動放棄換領資格，恕不接受其後換領、退款、換貨或補發。
5. 如因系統故障導致電子咖啡換領券未能兌換，顧客可於**換領地點**申請退還未使用之電子咖啡換領券。經核實後，退款將於 5 個工作天內按原付款方式退回；八達通付款則於現場以現金退款。
6. 會員須於兌換時即時檢查有關產品。如於離開攤位後提出任何問題、換貨或退款要求，恕不受理。
7. 會員必須透過其 TAIKOO+流動應用程式內之有效換領二維碼領取體驗套裝。截圖、影印本或複製之二維碼均不獲接受。
8. 每筆交易所使用之所有電子咖啡換領券須由同一已登記會員帳戶出示及兌換。嚴禁於同一交易中使用來自不同會員帳戶之電子咖啡換領券。
9. 每張電子咖啡換領券只可使用一次。經成功兌換後，電子咖啡換領券將即時失效。
10. 電子咖啡換領券價值 HK\$40 及適用於購買食物、飲品及/或其他商品（包括但不限於咖啡豆及週邊商品）。參加者可於同一商戶的單一交易中使用多張電子咖啡換領券，未使用之電子咖啡換領券可保留並累積至其後交易使用，惟所有電子咖啡換領券均須於指定有效期內使用，逾期作廢。
11. 未使用之餘額將自動作廢，恕不設現金退款、找續、積分回贈或任何形式之補償。如消費金額高於電子咖啡換領券面值，顧客須以參與攤位或指定商戶接受之付款方式自行支付差額。
12. 凡使用電子咖啡換領券（不論全數或部分）付款之交易，均不可作會員積分累積，亦不可用於任何其他禮遇換領活動，包括免費泊車優惠及其他商場推廣活動。
13. 電子咖啡換領券不可與其他優惠、促銷或活動同時使用。
14. 電子咖啡換領券不可轉讓、不可兌換，亦不可兌換現金、抵用金或其他任何形式的補償。
15. 電子咖啡換領券逾期作廢，恕不獲補發、延期、退款或任何形式補償。
16. 太古地產管理有限公司並非有關產品及服務之供應商，對參與攤位及商戶所提供之食品、飲品及服務概不承擔任何責任。顧客如對產品或服務有任何查詢或投訴，請直接向有關攤位提出。
17. 咖啡渣環保品飲杯一經換領，恕不設保養、退換、轉讓、兌換現金或找續安排。
18. 所有已換領的體驗套裝不設退換，亦不可兌換為現金、其他禮物或服務。

19. 因使用體驗套裝 (包括但不限於直接或間接) 而造成的損失、破壞、或人身傷害，太古地產管理有限公司概不負責。
20. 所有圖片、產品介紹及宣傳資料只供參考，一切以實際提供之產品及服務為準。
21. 所有產品及服務均須視乎參與攤位的供應情況及存貨數量，數量有限，售完即止。
22. 太古地產管理有限公司保留隨時更改其條款及細則之權利。
23. 如有任何爭議，太古地產管理有限公司、參與攤位及商戶將保留最終決定權。
24. 本條款及細則之中英文版本如有任何歧義，概以英文版本為準。

東薈城名店倉 HK\$20 電子餐飲禮券 - 條款及細則

1. 此券有效期至 2026 年 12 月 31 日。
2. 電子現金券數量有限，先到先得，換完即止。
3. 如任何已經換領獎賞之收據但隨後被全額或部分退款、撤回或取消，或如會員欲取消已用於換領獎賞之消費，會員有責任立即於顧客服務中心通知本公司以取消相關已登記之積分，方可到商戶辦理退款手續。會員嚴禁擅自利用已換領獎賞或登記積分之收據獲得退款且沒有事先告知本公司。本公司保留一切於會員帳戶中扣除相應積分、向會員收取已參與兌換活動的適當費用、和要求會員必須歸還已兌換禮品之權利。
4. 電子現金券只適用於指定東薈城名店倉商戶。受條款及細則約束，請參照 TAIKOO+ 流動應用程式或東薈城名店倉微信小程序內有關電子現金券之詳細條款及細則。
5. 太古地產管理有限公司保留隨時更改、延長或終止優惠，以及修訂本優惠條款及細則的權利，恕不另行通知。
6. 本條款及細則之中、英文版如有任何差別，一概以英文版為準。
7. 如有任何爭議，太古地產管理有限公司將保留最終決定權。

東薈城名店倉 HK\$100 電子購物禮券- 條款及細則

1. 此券有效期至 2026 年 12 月 31 日。
2. 電子現金券數量有限，先到先得，換完即止。
3. 每張電子購物禮券適用於單次滿 HK\$ 1,000 或以上之任何消費，每次消費最多可使用 4 張。
4. 如任何已經換領獎賞之收據但隨後被全額或部分退款、撤回或取消，或如會員欲取消已用於換領獎賞之消費，會員有責任立即於顧客服務中心通知本公司以取消相關已登記之積分，方可到商戶辦理退款手續。會員嚴禁擅自利用已換領獎賞或登記積分之收據獲得退款且沒有事先告知本公司。本公司保留一切於會員帳戶中扣除相應積分、向會員收取已參與兌換活動的適當費用、和要求會員必須歸還已兌換禮品之權利。

5. 電子現金券只適用於指定東薈城名店倉商戶。受條款及細則約束，請參照 TAIKOO+流動應用程式或東薈城名店倉微信小程序內有關電子現金券之詳細條款及細則。
6. 太古地產管理有限公司保留隨時更改、延長或終止優惠，以及修訂本優惠條款及細則的權利，恕不另行通知。
7. 本條款及細則之中、英文版如有任何差別，一概以英文版為準。
8. 如有任何爭議，太古地產管理有限公司將保留最終決定權。

Coffee Voyage (Citygate Outlets) Experience Pack – General Terms & Conditions

By registering as a CLUB CG Member via the TAIKOO+ App or the Citygate Outlets WeChat Mini Program, members can purchase the Coffee Voyage Experience Pack ("Experience Pack"), which includes:

- TWO (2) coffee redemption e-vouchers valued at HK\$40 each;
- ONE (1) coffee-grounds tasting cup (valued at HK\$60);
- TWO (2) HK\$20 Citygate Outlets dining e-vouchers with no minimum spending requirement; and
- ONE (1) HK\$100 Citygate Outlets shopping e-voucher (each e-voucher is valid for a single purchase of HK\$1,000 or above, and a maximum of four (4) Shopping e-vouchers may be used per transaction).

The Citygate Outlets dining and shopping e-vouchers are valid only at designated tenants ([here](#)). Please refer to the terms and conditions applicable to the e-vouchers.

Members must redeem the Experience Pack in person within the designated redemption period:

Redemption Period: 22 – 25 October 2026 (Thu – Sun)

Redemption Location: G/F Entrance Near Popcorn (Shop G01D & E), Citygate Outlets

Service hours: Daily 11am – 6:30pm

The coffee redemption e-vouchers are valid at the following Coffee Voyage participating booths and designated tenants:

Near cdf Beauty (Shop 275) on L2, Citygate Outlets:

ABOUT US COFFEE, CIRCUS COFFEE, Coffee Boats, Finetime Coffee Roasters, nana's green tea, Studio Caffeine, White Goats Coffee

The Bridge on L2, Citygate Outlets:

Direct Coffee Kyoto, Here Kyoto, Kyoto Coffee, Noda Coffee, Sugar Brothers

Citygate Outlets Designated Tenants:

Bakehouse (Shop G19), Blue Bottle Coffee (Shop 243), Cinnabon (Shop 298), Cupping Room (Shop 263), Moccato (Shop 225), Oolaa (Shop G30), Pret A Manger (Shop G18)

Coffee Voyage participating booths, designated tenants and event details are subject to change. Please refer to the information available at the event venue for the latest updates.

Coffee Voyage (Citygate Outlets) Experience Pack – Terms & Conditions

1. The Experience Pack is only available to **CLUB CG Members**. Members must present a valid electronic CLUB CG Membership Card at the time of purchase for membership verification.
2. Members must redeem the Experience Pack in person within the designated redemption period. Redemption details, including redemption period, service hours, locations, and applicable terms and conditions, are subject to the arrangements of the respective Tenants and will be specified in the details of each offer.
3. Each member may redeem a maximum of ONE (1) Experience Pack per day during the event period (22 to 25 October 2026), up to a total maximum of FOUR (4) Experience Packs throughout the Coffee Voyage (Citygate Outlets) event period.
4. Members must complete the purchase and redemption of the Experience Pack at the designated redemption booth on the same day. Experience Packs not redeemed on the purchase date shall be forfeited and will not be eligible for subsequent redemption, refund, exchange, or replacement.
5. In the event of a system failure preventing e-vouchers redemption, customers may apply for a refund of unused e-vouchers at the Redemption Location: G/F Entrance Near Popcorn (Shops G01D & E), Citygate Outlets. Upon verification, refunds will be processed to the original payment method within 5 working days. Octopus payments will be refunded in cash on-site.
6. Members are responsible for checking the redeemed products at the time of collection. No replacement, refund or reissue will be provided after redemption.
7. Please present the TAIKOO+ App and the corresponding redemption QR code when collecting the redeemed item(s). Screenshots, photocopies or duplicated QR codes will not be accepted.
8. All coffee redemption e-vouchers redeemed in a single transaction must be issued to and presented from the same registered member account. The use of coffee redemption e-vouchers associated with different registered member accounts in a single transaction is strictly prohibited.
9. The coffee redemption e-voucher can only be used once and will be invalid after successful redemption.
10. Each coffee redemption e-voucher carries a face value of HK\$40 and may be used to purchase food, beverages and/or other items, such as coffee beans or merchandise. Participants may use multiple coffee redemption e-vouchers in a single transaction at the same merchant. Any unused coffee redemption e-vouchers may be retained and accumulated for use in subsequent transactions. All coffee redemption e-vouchers must be used within the designated validity period and will become void upon expiry.
11. No cash refund, credit or change will be given for any unused balance of the coffee redemption e-voucher. If the purchase amount exceeds the coffee redemption e-voucher value, the member must pay the balance using the payment methods accepted by the participating booths.
12. Transactions in which a coffee redemption e-voucher is used, whether in whole or in part, are not eligible for membership points accumulation and cannot be used for any other reward redemption programmes, including free parking privileges and other mall promotional activities.
13. The coffee redemption e-voucher may not be used in conjunction with any other offers, promotions or events.
14. The coffee redemption e-voucher is non-transferable, non-exchangeable and cannot be redeemed for cash, credit or any other form of compensation.
15. Unused coffee redemption e-vouchers cannot be used after the expiry date and will not be reissued, refunded or extended.

16. Swire Properties Management Limited assumes no responsibility for the operations of the participating booths and the products or services they provide, and shall not be responsible for the quality, safety or availability of the products or services. Any enquiries or complaints should be directed to the relevant booth.
17. Once redeemed, the coffee-grounds tasting cup is not covered by any warranty and cannot be exchanged, transferred or redeemed for cash or change.
18. All redeemed Experience Packs are non-returnable, non-exchangeable, and non-refundable, and may not be redeemed for cash or exchanged for any other gifts, products, or services.
19. Swire Properties Management Limited shall not be responsible or liable for any loss, damage, expense, claim, or personal injury suffered or incurred by any participant arising from, relating to, or in connection with the use of the Experience Pack, whether directly or indirectly.
20. All images, product descriptions and promotional materials are for reference only. Actual products and offerings shall prevail.
21. Availability of products or services is subject to stock and serving capacity of individual participating booths.
22. Swire Properties Management Limited reserves all rights to change these Terms & Conditions.
23. In the case of any dispute, the decision of Swire Properties Management Limited and the participating booths shall be final.
24. In case of discrepancies between the English and Chinese versions, the English version shall prevail.

Citygate Outlets HK\$20 Dining e-Vouchers – Terms and Conditions

1. This voucher is valid till 31 December 2026.
2. The offer is valid while stock lasts.
3. If an eligible receipt that has been registered is subsequently fully or partially refunded, withdrawn or cancelled, or if a Member intends to cancel a purchase that was used to redeem Rewards, the Member must promptly inform the Company and return the earned Rewards at the Customer Care Center before receiving a refund from the merchant. Using a receipt that has been used to earn Rewards to obtain a refund without prior notification to the Company is prohibited. The Company reserves the right to deduct the corresponding Points from the Member's account, charge the Member the appropriate fee for any activity joined as a reward, or require the Member to return any redeemed Rewards.
4. The dining e-vouchers can be used only at the designated merchants at Citygate Outlets. Terms and Conditions apply. Please refer to the TAIKOO+ App or Citygate Outlets WeChat Mini Program for details.
5. Swire Properties Management Limited reserves the right to alter, extend or terminate the promotion and amend any Terms and Conditions of this promotion without prior notice.
6. If there is any inconsistency or conflict between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.
7. Should any disputes arise, the decision of Swire Properties Management Limited shall be final.

Citygate Outlets HK\$100 Shopping e-Vouchers – Terms and Conditions

1. This voucher is valid till 31 December 2026.
2. The offer is valid while stock lasts.
3. Each e-Shopping Voucher is valid for a single transaction of HK\$1,000 or above. A maximum of FOUR (4) e-Shopping Vouchers may be used in each transaction.
4. If an eligible receipt that has been registered is subsequently fully or partially refunded, withdrawn or cancelled, or if a Member intends to cancel a purchase that was used to redeem Rewards, the Member must promptly inform the Company and return the earned Rewards at the Customer Care Center before receiving a refund from the merchant. Using a receipt that has been used to earn Rewards to obtain a refund without prior notification to the Company is prohibited. The Company reserves the right to deduct the corresponding Points from the Member's account, charge the Member the appropriate fee for any activity joined as a reward, or require the Member to return any redeemed Rewards.
5. Shopping e-vouchers can be used only at the designated merchants at Citygate Outlets. Terms and Conditions apply. Please refer to the TAIKOO+ App or Citygate Outlets WeChat Mini Program for details.
6. Swire Properties Management Limited reserves the right to alter, extend or terminate the promotion and amend any Terms and Conditions of this promotion without prior notice.
7. If there is any inconsistency or conflict between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.
8. Should any disputes arise, the decision of Swire Properties Management Limited shall be final.