

一般條款及細則

1. 禮品數量有限，先到先得，換完即止。
2. 所有已換領的禮品不設退換，亦不可兌換為現金、其他禮物或服務。
3. 因使用禮品 (包括但不限於直接或間接) 而造成的損失、破壞、或人身傷害，太古地產管理有限公司概不負責。
4. 本條款及細則之中、英文版如有任何差別，一概以英文版為準。
5. 如有任何爭議，太古地產管理有限公司將保留最終決定權。

「甜蜜聖誕三重賞」 – 條款及細則

1. 由 2024 年 12 月 2 日至 2024 年 12 月 27 日，CLUB CG 會員凡於東薈城名店倉以電子貨幣即日消費滿
 - i. 港幣 3,000 元至港幣 7,999 元 (最少一張港幣 2,000 元或以上之收據，最多可累積 3 張不同商戶之收據)，即可換領 Venchi 聖誕巧克力薄片禮盒一盒；或
 - ii. 港幣 8,000 元至港幣 11,999 元 (最少一張港幣 2,000 元或以上之收據，最多可累積 3 張不同商戶之收據)，即可換領 Venchi 聖誕 Cremino 巧克力方形禮盒一盒、港幣 100 元東薈城名店倉電子現金券及港幣 50 元指定餐飲商戶電子現金券。以中國內地及香港發行的 Mastercard 透過萬事達卡清算網絡 (「合資格 Mastercard」) 全數支付簽賬，更可額外獲得港幣 100 元東薈城名店倉電子現金券；或
 - iii. 港幣 12,000 元或以上 (最少一張港幣 2,000 元或以上之收據，最多可累積 3 張不同商戶之收據)，即可換領 Venchi 聖誕驚喜倒數巧克力日曆禮盒 (特別版) 一盒、港幣 200 元東薈城名店倉電子現金券及港幣 100 元指定餐飲商戶電子現金券。以中國內地及香港發行的 Mastercard 透過萬事達卡清算網絡 (「合資格 Mastercard」) 全數支付簽賬，可額外獲得港幣 300 元東薈城名店倉電子現金券而以渣打國泰 Mastercard、渣打國泰 Mastercard – 優先理財或渣打國泰 Mastercard – 優先私人理財 (「合資格渣打國泰 Mastercard」) 全數支付簽賬，更可多享港幣 100 元東薈城名店倉電子現金券；
2. 每人每日最多只可換領以上任何一款禮遇各一次。
3. 禮品及電子現金券數量有限，先到先得，換完即止。
4. 指定餐飲商戶電子現金券隨機派發。
5. 每款電子現金券只適用於指定東薈城名店倉商戶。受條款及細則約束，請參照 TAIKOO+流動應用程式或東薈城名店倉微信小程序內有關電子現金券之詳細條款及細則。
6. 顧客須於消費當天前往東薈城名店倉二樓顧客服務中心或二樓 CLUB CG 會員專櫃登記，出示本人合乎消費要求之即日收據正本，方可換領禮物。換領 Mastercard 及渣打國泰 Mastercard 額外禮遇時，會員必須一同出示合資格之商戶機印發票正本、相應電子貨幣付款存根正本及與電子貨幣付款存根上的信用卡卡號相同之合資格信用卡。有關收據會被蓋印以作核實。職員亦會為有關單據拍照以作核實之用。

7. 換領須以電子貨幣消費 (包括易辦事、信用卡、扣帳卡、八達通、銀聯卡、支付寶、微信支付、Apple Pay、Google Pay、Samsung Pay、Tap & Go、PayMe、BoC Pay 或太古地產管理有限公司不時認可的電子支付方式)。合資格換領額外禮遇的 Mastercard 及渣打國泰 Mastercard 簽賬包括透過實體卡、Apple Pay、Google Pay 及 Samsung Pay，不包括電子錢包 (包括支付寶 Alipay、微信支付 WeChat Pay、支付寶香港 AlipayHK) 所作的交易。每張收據須滿港幣 100 元或以上，並須在消費當日出示，逾期無效。所有收據之消費必須由同一顧客本人支付。
8. 收據上之消費金額以扣除使用商戶之現金券 / 禮券 / 餐券 / 餅券、所有優惠、現金回贈及 / 或折扣等之實際淨消費金額為準。
9. 購買商戶禮券、代用券或現金券、購買美國冒險樂園代幣、使用信用卡積分之消費、八達通增值之消費單據、TaSTe、樓上、期間限定店、Andante、Essence、Fresh、Olea、The Enclave、The Pavilion、過境巴士、滙豐銀行、滙豐銀行自動櫃員機、中國銀行(香港)、儲物櫃、顧客服務中心之服務、速遞服務櫃檯 (順豐速運)、停車場、酒店、臨時商舖及東堤灣畔商戶之消費恕不接受。
10. 購買金粒、金條及供金會之消費單據恕不接受。
11. 本推廣活動不接受戲院票尾。顧客必須憑戲院售票處發出之即以電子貨幣消費之機印收據正本換領優惠。
12. 每張有效單據只可使用一次，收據上的金額不能分開計算作多次換領。任何重印、影印副本或手寫收據恕不接受。顧客必須出示即日機印單據之正本及由顧客本人簽賬之相關電子貨幣存根或圖像 (相關手機程式交易介面)。所有現金付款之收據恕不接受。
13. 太古地產管理有限公司有權要求顧客出示相關易辦事、信用卡、扣帳卡、八達通、銀聯卡。如以支付寶手機程式、微信支付手機程式、Apple Pay 手機程式、Google Pay 手機程式、Samsung Pay 手機程式、Tap & Go 手機程式、PayMe 手機程式、BoC Pay 或太古地產管理有限公司不時認可的電子支付方式，顧客須出示顧客本人之手機程式消費紀錄介面及賬號，以作核對之用。恕不接受東薈城名店倉商戶員工代客戶換領。
14. 太古地產管理有限公司有權登記顧客部份 Mastercard 號碼 (首 6 位卡號)、商戶機印發票正本及相應電子貨幣付款存根上的資料，及要求使用流動支付的客戶開啟其使用的手機應用程式以出示相關交易紀錄頁面作核實之用，並有權複印客戶的商戶機印發票正本及相應電子貨幣付款存根及流動支付的交易紀錄詳情 (如適用)。所收集的個人資料均只限於是次活動的用途，並將於推廣期完結後銷毀。客戶提供以上資料作登記即代表同意被收集有關資料及明白所收集資料的用途。若客戶拒絕提供有關資料供商場工作人員記錄/複印，有權拒絕有關獎賞換領。
15. 顧客必須保留相關付款存根的正本以作核對之用。如有任何爭議，客戶必須提供相關簽賬存根的正本，太古地產管理有限公司、萬事達卡、渣打銀行 (香港) 有限公司、亞洲萬里通有限公司作審查之用。
16. 東薈城名店倉商舖職員不得參與登記是次推廣活動，以示公允。
17. 本活動只限 CLUB CG 會員參加，會員須出示有效之 CLUB CG 電子會員卡以核實身份。CLUB CG 準會員恕不能參加。

18. 非 CLUB CG 會員或準會員如要換領禮品，必須憑指定電子消費金額登記成為 CLUB CG 會員方可換領。
顧客需下載 TAIKOO+ 流動程式或東薈城名店倉微信小程序，並於東薈城名店倉指定商戶以電子貨幣單一消費滿港幣 2,000 元或以上，先登記成為 CLUB CG 會員，再憑該收據換領禮品。
19. 已登記推廣活動的單據，亦可用作登記 CLUB CG 積分。積分會於會員登記收據後 7 個工作天內存入會員帳戶。受東薈城名店倉 [CLUB CG 會員計劃條款及細則](#) 約束。
20. 太古地產管理有限公司、萬事達卡、渣打銀行（香港）有限公司、亞洲萬里通有限公司有權更改優惠、條款及細則而毋須另行通知。
21. 本條款及細則之中、英文版如有任何差別，一概以英文版為準。
22. 如有任何爭議，太古地產管理有限公司、萬事達卡、渣打銀行（香港）有限公司、亞洲萬里通有限公司將保留最終決定權。

General Terms & Conditions

1. Premium supplies are limited, and premiums are available on a first-come, first-served basis, while stocks last.
2. Premiums cannot be refunded or exchanged for cash, other gifts, or services.
3. Swire Properties Management Limited shall not be liable for any loss or damage suffered whatsoever, including but not limited to indirect or consequential loss, or for any personal injury suffered or sustained as a result of taking or using any of the premiums .
4. If there is any inconsistency or conflict between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.
5. In the case of any dispute, the decision of Swire Properties Management Limited shall be final.

'Triple Sweet Treats' – Terms & Conditions

1. From 2 December 2024 to 27 December 2024, CLUB CG members who spend via electronic payment on the same day at Citygate Outlets with:
 - i. HK\$3,000 - HK\$7,999 (at least one receipt of HK\$2,000 or above and in a maximum of three receipts from different merchants) are entitled to redeem a Venchi Christmas Napolitains Gift Box; Or
 - ii. HK\$8,000 - HK\$11,999 (at least one receipt of HK\$2,000 or above and in a maximum of three receipts from different merchants) are entitled to redeem a Venchi Christmas Cremino Gift Box, a HK\$100 Citygate Outlets shopping e-Voucher and a HK\$50 F&B e-Voucher from designated merchants; settle relevant transaction(s) with Eligible Mastercard issued from Mainland China or Hong Kong via clearing network of Mastercard ("Eligible Mastercard") in full are entitled to receive an Extra Reward of HK\$100 Citygate Outlets shopping e-Voucher; Or
 - iii. HK\$12,000 or above (at least one receipt of HK\$2,000 or above and in a maximum of three receipts from different merchants) are entitled to redeem a Venchi Christmas Prestige Advent Calendar (Special Edition), a HK\$200 Citygate Outlets shopping e-Voucher(s) and a HK\$100 F&B e-Voucher(s) from designated merchant(s); settle relevant transaction(s) with Eligible Mastercard issued from Mainland China and Hong Kong via clearing network of Mastercard ("Eligible Mastercard") in full are entitled to receive an Extra Reward of HK\$300 Citygate Outlets shopping e-Voucher(s) and settle relevant transaction(s) with Standard Chartered Cathay Mastercard, Standard Chartered Cathay Mastercard – Priority Banking or Standard Chartered Cathay Mastercard – Priority Private ("Eligible Standard Chartered Cathay Mastercard") in full are entitled to earn an Extra Reward of \$100 Citygate Outlets shopping e-Voucher respectively.
2. Each shopper is entitled to one redemption per day from each of the above categories, regardless of the amount spent.
3. Premiums and e-Vouchers are limited and are available on a first-come, first-served basis, while stocks last.
4. F&B e-Vouchers from designated merchants are distributed on random basis.
5. Each type of e-Voucher can be used only at the designated merchants at Citygate Outlets. Terms and Conditions apply. Please refer to TAIKOO+ Mobile App or Citygate Outlets WeChat Mini Program for details.
6. Premium redemption must be made in person, with validated original receipts, at Customer Care Centre on L2 or CLUB CG Member Counter on L2. Eligible Mastercard and Standard Chartered Cathay Mastercard Cardholders must also present their original machine-printed merchant receipt(s) and corresponding electronic payment slip(s), together with the Mastercard bearing the same credit card number. All receipts will be stamped for administrative purposes. Staff shall take photos of the receipts for verification.
7. Spending must be made via electronic payment (EPS, credit card, debit card, Octopus card, UnionPay card, Alipay, WeChat Pay, Apple Pay, Google Pay, Samsung Pay, BoC Pay, Tap & Go, PayMe or any type of electronic payment that is accepted by Swire Properties Management Limited from time to time). Transactions made through physical card, Apple Pay, Google Pay and Samsung Pay are eligible to redeem Mastercard and Standard Chartered Cathay Mastercard Extra Rewards, while transactions made through e-Wallets (including Alipay, WeChat Pay and AlipayHK) are not eligible. Each transaction must be HK\$100 or above. Transactions must be made by the same shopper.

8. Eligible spending is the net spending amount after deducting any payment made by cash / gift / meal / cake coupons, any kinds of offers, cash rebates and / or discounts from tenants.
9. Purchases of gift certificates, merchant vouchers, cash coupons or Jumpin Gym USA tokens are not eligible for this promotion. The following transactions are also not eligible for this promotion: transactions made with credit card points, transactions made at TaSTe, HK JEBN, Pop-up Store, Andante, Essence, Fresh, Olea, The Enclave, The Pavilion, Eternal East Cross-Border Coach, HSBC, HSBC ATM, BOCHK, lockers, Customer Care Centre, Delivery Service Counter by SF Express, car park, hotels, temporary shops, and any shops or outlets at Tung Chung Crescent, and receipts for topping up of Octopus cards.
10. Receipts for the purchase of gold pellets, grains, bars, or deposits for gold saving clubs are excluded from this promotion.
11. Theatre ticket stubs are not accepted for this promotion. Customers must present the original machine-printed receipt issued by the cinema's box office to redeem the offer.
12. Each validated receipt can only be used once and the amount shown on the receipt cannot be split. Reprinted, photocopied or handwritten receipts will not be accepted. Shoppers must present the original receipts, and their corresponding electronic payment slips or support (EPS or credit card counterfoils / interface of the mobile payment) to enjoy the offer. Transactions via cash are not accepted.
13. Swire Properties Management Limited reserves the right to require customers to present their EPS card / credit card / debit card / Octopus Card / UnionPay card. For spending by WeChat Pay / Apple Pay / Google Pay / Samsung Pay / BoC Pay / Alipay / Tap&Go / PayMe/ any type of electronic payment that is accepted by Swire Properties Management Limited from time to time, shoppers must present the original electronic payment device, with the device's account number shown, and corresponding payment record for verification purposes. Redemptions made by employees of Citygate Outlets tenants on behalf of shoppers will not be accepted.
14. Staff of Swire Properties Management Limited reserve the right to record customer's partial Mastercard card number (the first 6 digits), information on machine-printed merchant receipt and corresponding electronic payment slip, and request customers to open the corresponding mobile payment platform interface and present the transaction record for verification purposes (if applicable); and make photocopies of the machine-printed merchant receipt and corresponding electronic payment slip and mobile payment transaction record (if applicable) during Reward redemption. The personal information collected will only be used for the Promotion and will be destroyed after the Promotion. Provision of the above information by the customers represents that the customers agree to the collection and understand the purpose of collection. If the customer refuses the collection/photocopy of related data conducted by the mall staff, staff may reserve the right to reject the corresponding Reward redemption.
15. Customers must retain the original sales slips for verification. In case of any dispute, customers must provide the original sales slips for Swire Properties Management Limited, Mastercard, Standard Chartered Bank (Hong Kong) Limited, and Asia Miles Limited.
16. In the interest of fairness, employees of Citygate Outlets tenants are not eligible to participate in the registration for this promotional programme.
17. Only CLUB CG members are eligible to participate in this promotion. Members are required to present their CLUB CG digital membership card for verification. CLUB CG pre-members are not eligible to participate in this promotion.
18. Non-CLUB CG members or CLUB CG pre-members who attempt to participate in this promotion are required to register as a CLUB CG member. Customers can become a member of the programme by downloading the TAIKOO+ Mobile App and upon single spending of HK\$2,000 or above by electronic payment at designated merchants in Citygate Outlets, followed by premium redemption using the same receipt.
19. Spending registered for redemption will also be automatically registered for points registration in CLUB CG. Points will be credited to the member's membership account within seven working days from the day of registering the eligible receipts. [Terms and Conditions of the CLUB CG Membership Programme](#) apply.
20. Swire Properties Management Limited, Mastercard, Standard Chartered Bank (Hong Kong Limited), and Asia Miles Limited reserves the right to amend any Terms and Conditions of this promotion without prior notice.
21. If there is any inconsistency or conflict between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.

22. Should any disputes arise, the decision of Swire Properties Management Limited, Mastercard, Standard Chartered Bank (Hong Kong Limited), and Asia Miles Limited shall be final.